

# **Wrest Point Christmas Terms & Conditions 2026**

Please note the following conditions apply over the Festive Season:

## **Payment**

Full payment is required at the time of booking for all Festive Dining Bookings and Events.

All bookings require full pre-payment at the time of booking.

Credit card details will be securely stored within SevenRooms.

Payments made in person at Wrest Point Reception can be made via Visa, Mastercard or AMEX. Cash and cheque payments are not accepted.

Accommodation Bookings: Full pre-payment is required at the time of booking for all reservations from 30 December 2026 to 2 January 2027 inclusive.

## **Booking & Cancellation Policy**

Should a guest cancel their booking or reduce the number of attendees for any reason, the following cancellation terms will apply:

### **Prior to 1 December 2026**

Reductions in guest numbers will be refunded for the difference between the original booking and the revised booking.

Full cancellations will receive a full refund of monies paid.

### **From 1 December 2026 Onwards**

No refunds will be provided for cancellations or reduced guest numbers.

Amendments to guest numbers may be made up until Friday, 18 December 2026; however, no refunds will be issued for any reduction in numbers.

Additional guests added to a booking after this date will be charged at the applicable rate, subject to availability.

## **Accommodation Bookings**

No cancellations, amendments or refunds are available for accommodation bookings during the New Year's Eve period (30 December 2026 to 2 January 2027 inclusive).

By proceeding with a booking, guests acknowledge and agree to these cancellation terms.

In the event that Wrest Point Hotel is required by any action, order or direction made under any State or Federal legislation to temporarily cease or restrict the operation of its business, resulting in an event being unable to proceed as booked, any monies paid will be refunded less any reasonable costs already incurred by Wrest Point Hotel that cannot be mitigated.